

## e-Learning Course

# Tools and techniques for Quality, Environment and Safety Professionals

The e-learning course on "Tools and techniques for Quality, Environment and Safety Professionals" is designed as an essential up-skilling program to augment the capabilities of the Quality, Environment & Safety professionals. The course covers some of the tools & techniques used by Quality, Environment & safety professionals. Upon completion of this course, the learner would be able to adopt a professional approach in their everyday activities.

A participant can also take up any number of e-learning modules, mentioned alongside, as an individual course at a fee of INR 250 (including GST) per module



### **COURSE COVERAGE**

The Course is covered in 12 Modules as given below.

- 1. The PDCA Cycle
- 2. Basic 7QC Tools
- 3.5S
- 4. Kaizen
- 5. Visual Control
- 6.7 Wastes
- 7. Customer Satisfaction & Internal Customer
  Concept
- **8. Control Charts**
- 9. Cost of Quality
- 10. Quality, Waste Minimization & Safety Circles
- 11. New 7 QC Tools
- 12. Incident Investigation

#### **Course Objectives:**

Knowledge and understanding of

- Continuous improvement
- · Quality improvement
- · Improving the housekeeping system
- · Cost optimization
- · Customer satisfaction
- Accident prevention

#### **E-Certificate will be Provided**

REGISTRATION FEE
Rs. 1770 /- (including GST)

CONTACT

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